Workstyles are changing. Are you keeping up?

Your employees need to collaborate. But how much time is actually available to do their work?

- Up to 80% of the day is spent in meetings or responding to colleagues' requests.
- Total cost of work lost: At $37.45 in fully loaded costs, that's $3120 in wasted time per year per employee.
- Who pays the price? You do.

Take the step to discover the upside of UCaaS

What the numbers say

- 95% plan to or are moving to CCaaS to improve the customer experience they deliver.
- 77% say UCaaS can substantially help their organization better support a mobile workforce.
- 65% say UCaaS will help integrate multiple, geographically dispersed locations economically.
- 65% want to better support work-at-home agents.
- 67% want enhanced eLearning for their agents.
- 49% want to improve agent resourcing.

The cost of status quo

- Soon your legacy platform might not be able to keep up with application needs.
- Your communications solution could be costing you as much as $2.08 million each year.
- The cost of status quo:
  - A typical legacy on-premises communications solution delivers 99.9% availability.
  - That's 8 hours of downtime / year  times an average downtime per hour $260,000 = $2.08 million.

Who pays the price? You do.

- If your contact center isn't delivering delight at every interaction, your customers will look elsewhere.
- Your key employees work hard for your business. But they need more flexibility in how they do it.

Discover the upside of UCaaS

- Cloud-based UC can transform your team's ability to collaborate efficiently.
- UCaaS solutions offer 99.99% availability SLA.
- Integrates third-party application integration.
- Unifies conferencing services.
- Improves mobile and remote communications.
- Leverages digital corporate directory access click-to-dial and presence.
- Escalates IM chats into phone calls.
- Offers better first contact reach.
- Better remote collaboration means less need for travel.
- A universal connectivity platform can save 4–5% in travel expenses.

Better collaboration tools can increase productivity by 3–4% per employee per year.

That's $1.82M in saved downtime costs each year.

Based on an average salary of $61,829. Simply Hired/Alinean.