Government Communications Technology

Highly Secure.
Reliable.
Scalable.
Cost-Effective.
Mission-critical performance, security and scalability.

Federal agencies are constantly stretching to meet demanding requirements for the security and scalability of our nation’s most critical operations—even in times of crisis. Windstream Enterprise can help meet those requirements, while also enabling agencies to minimize costs, modernize IT and enhance reliability and flexibility.

Windstream Enterprise is the trusted communications provider for more than 150 federal government agencies and departments and their mission-critical technology requirements. Our complete portfolio of network solutions—including nationwide data network connectivity, managed services, cloud services, voice/Unified Communications and more—is supported through 24/7 NOCs located throughout the continental U.S.
The Windstream Enterprise Advantage for Government.

**Efficiently modernize technology**
Technology modernization is top of mind for government stakeholders. The Federal Information Technology Acquisition Reform Act (FITARA), adopted by the U.S. Congress in December 2014, is viewed as the most comprehensive overhaul of government technology in nearly two decades. Key goals of FITARA are to make government technology administration more efficient and agile. The Windstream Enterprise portfolio of solutions can assist your agency.

- Implement custom-designed FedRAMP compliant cloud solutions that meet your changing needs while enabling quick adoption of new capabilities.
- Free up IT resources to focus on strategic initiatives by entrusting Windstream Enterprise managed services such as Managed LAN/WAN to provide customer premises equipment (CPE) replacement intervals. This will ensure the use of the latest technology without concerns of stranded investment.
- Access reliable, secure connectivity and quickly adapt to the rapidly changing technology environment with the most modern data and network solutions, including Wavelength Services, Ethernet and Fixed Wireless.

**Improve disaster recovery and continuity of operations**
Federal agencies continue to be challenged to meet FISMA requirements and to support the national policy on the continuity of federal government structures and operations during times of national emergency, in accordance with National Security Presidential Directive/NSPD-51 and Homeland Security Presidential Directive/HSPD-20. By partnering with Windstream Enterprise, your agency can maintain mission-critical government operations when they are needed most, while still maintaining acceptable cost structures.

- Provide tertiary failover to existing agency-redundant data centers with flexible pricing options.
- Optimize your network with access to over 150,000 miles of metro and intercity fiber—more than any other facilities-based carrier.
- Ensure constant network uptime with redundant MPLS route reflectors in every region of the U.S.
- Rely on Fixed Wireless access when wireline diversity is not readily available and/or is cost-prohibitive.

**Maximize investment with shared services**
FITARA implementation guidelines specifically recommend increased use of shared-service delivery models as a means of reducing duplication and waste. By sharing cloud-based technology resources, government users can minimize capital investment, enhance efficiencies and avoid obsolescence. Whether you are seeking a hybrid, public or private cloud solution, Windstream Enterprise can help your agency.

- Choose between Software as a Service (SaaS), Infrastructure as a Service (IaaS) and Platform as a Service (PaaS) and Disaster Recovery as a Service (DRaaS).
- Benefit from shorter implementation lead times with secure connectivity to leading third-party cloud service providers.
- Get unmatched security and reliability for your mission-critical applications and systems, including a state-of-the-art NOC and advanced security and monitoring systems.
- Enhance communications and collaboration with feature-rich Unified Communications as a Service (UCaaS) and Contact Center as a Service (CCaaS).
Key goals include timely detection and rapid response to cyber incidents.

Implement scalable technology
Scalability is critical to technology modernization efforts. To meet agility goals, networks and services must be able to scale to meet increasing demand and to support ongoing modernization. Windstream Enterprise enables the network agility your agency needs.

Quickly and easily scale applications, infrastructure and bandwidth to meet your evolving needs.

Leverage the benefits of Software-Defined Wide Area Network (SD-WAN) capabilities.

Connect with virtually limitless network scalability with a high level of security, reliability and flexible connectivity options that include ongoing monitoring and management of critical infrastructure.

Strengthen network security
Government agencies are at constant risk of cyber attacks and compromised data. In October 2015, the White House Office of Management and Budget released a Cybersecurity Implementation Plan aimed at enhancing data protection. Key goals include timely detection of and rapid response to cyber incidents as well as rapid recovery from any incidents that occur. The Cybersecurity Implementation Plan also calls for efficient and effective acquisition and deployment of existing and emerging technology. The Windstream Enterprise security portfolio allows your agency to meet the Plan’s goals.

Implement a single robust network security and threat management solution with stand-alone network security services such as antivirus protection firewall and intrusion prevention and detection.

Gain comprehensive 24/7 network protection and regulatory compliance with powerful security technology and highly accurate threat intelligence.

Mitigate the risk of connecting to third-party applications via the public Internet with a range of private connectivity options.

Control costs
Cost containment is a critical element of using technology more efficiently. Annual reviews aimed at monitoring progress toward efficiency goals will be a key element of FITARA. By partnering with Windstream Enterprise, your agency can demonstrate progress in meeting those goals.

Minimize capital investment and eliminate stranded investment with shared services.

Access competitively priced connectivity for a great return on investment.

Contain costs by improving bandwidth utilization and interface availability.

Increase productivity by blocking spam and nonproductive web surfing.
A nationwide network

Windstream Enterprise operates a nationwide network that offers route diversity from other key communications service providers.

Preapproved

Windstream Enterprise currently serves 150 federal government agencies and departments and is preapproved for government contracts via multiple federal and GSA contract vehicles.

Federal and GSA contract vehicles

- **GSA IT Schedule 70**
- **GSA Regional Service Contracts:**
  - GSA Region 1 LSA–CT, MA, NH & RI
  - GSA Region 2 RLTC–NY & NJ
  - GSA Region 3 LSA–VA, MD, DE & PA
  - GSA Region 4 GRITS II–GA, FL, AL, MS, SC, NC, TN & KY
  - GSA Region 6 LSA–MO, KS, IA & NE
  - GSA Region 9 LSA–CA
- **Subcontracts:**
  - GSA Networx (Universal & Enterprise)
  - GSA Alliant
  - GSA Connections II
  - GSA Region 5 RTAS–OH & MI
  - GSA NCR WITS-3

Government customers

- Army National Guard
- Defense Contract Management Agency
- Defense Information Systems Agency (DISA)
- Defense Intelligence Agency
- Department of Commerce
- Department of Energy
- Department of Health & Human Services
- Department of Homeland Security
- Department of State
- Department of Transportation
- Department of the Treasury
- Department of Veterans Affairs
- Federal Aviation Administration
- General Service Administration
- Internal Revenue Service
- NASA
- NATO–Supreme Allied Command
- U.S. Air Force
- U.S. Army
- U.S. Coast Guard
- U.S. Courts
- U.S. Navy
- White House Communications Agency

The Windstream Enterprise Advantage is based on tailored solutions that deliver proven, long-lasting value. We specialize in providing a local team of experts who partner with you. And our 24/7 NOC support provides the highest level of service. Windstream Enterprise offers a complete portfolio of services, including:

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About Windstream Enterprise
Windstream Enterprise collaborates with businesses across the U.S. to drive digital transformation by delivering solutions that solve today’s most complex networking and communication challenges.

To learn more about government solutions, visit windstreamenterprise.com