



# Quick Reference Card

International calls placed to and from countries listed.

When traveling, keep this card with your Windstream Calling Card for a quick reference of international dialing access numbers. Please contact customer service to ensure your Windstream Calling Card has International capabilities.

## **To use your Windstream Calling Card to call an international location from the United States:**

1. Dial 1-800-255-8355 and listen for the authorization prompt.
2. Enter your authorization code (10-digit card number and four-digit PIN).
3. Enter the telephone number you are calling as follows:
  - To call numbers not in the U.S. or Canada, enter 011 + country code + city code + local number. Press #.

## **To use your Windstream Calling Card from outside the United States:**

1. Make sure you have an outside line. (From a hotel room, follow the hotel's instructions to get an outside line, as if you were placing a local call.)
2. Dial the Windstream Calling Card access number for the country you are in.
3. When prompted for the number you are calling, enter the Windstream access number: 1-800-255-8355.
4. After you are connected to the toll-free number, you will then be connected to the normal domestic recording. It will prompt you as a normal domestic call.
5. Enter your authorization code (10-digit Windstream Calling Card Number and four-digit PIN). For some areas you will be prompted for your authorization code after dialing the number you are calling.
6. Enter the phone number you are calling as follows:
  - To call the United States, enter the area code + local seven-digit number (no need to dial 1 before the area code). Press #.
  - OR
  - To call countries other than the U.S., enter 011 + country code + city code + local number. Press #.

## **Correcting dialing mistakes:**

This feature can save you time and money because you won't have to hang up and start over – hence, no additional access charges.

If you make an error:

- Press \*.
- Repeat the step you were on when the mistake occurred.

## **If you make an error entering the telephone number:**

- Stop dialing.
- Press \*.
- Re-enter the correct number.

If you enter the wrong calling card number:

- Press \*.
- Re-enter the correct number.

Albania g	00-800-0010	Luxembourg f	800-2-0111
American Samoa	633-2-872	Macau	0800-111
Angola	0199	Macedonia, F.Y.R. g	99-800-4288
Anguilla f	1800-872-2881	Malaysia f	1-800-80-0011
Antigua f	(Hotels) 1800-872-2881	Malta	800-90110
(other) g	(Card Phones) #1	Marshall Isl.	1-800-225-5288
Argentina	0-800-222-1288	Martinique	0800-99-00-11
(other) g	or 0-800-555-4288	Mauritius	01-120
Armenia g f	0-800-111	Mexico g p	01-800-288-2872
Aruba f	800-8000	(other) g	001-800-462-4240
Australia (Optus)	1-800-551-155	Micronesia	288
(Telstra)	1-800-881-011	Monaco g	800-90-288
Austria g	0800-200-288	Montserrat	1800-872-2881
Bahamas	1800-872-2881	Morocco	002-11-0011
Bahrain	800-001	Nepal g f	0800-77-001
(Military) c	800-000	Netherlands g	0800-022-9111
Bangladesh f	157-0011	Neth. Antilles 5	001-800-872-2881
Barbados f	1800-872-2881	New Zealand g	000-911
Belarus f	8 ^ 800101	Nicaragua g	174
Belgium g	0-800-100-10	Norway	800-190-11
Belize f	811 or 555 ( hotels)	(Military) c	800-199-11
Benin g	102	Pakistan f	00-800-01001
Bermuda f	1800-872-2881	Panama	800-0109
Bolivia g	800-10-1110	Papua New Guinea	0507-12880
Bonaire	001-800-872-2881	Paraguay f	
Bosnia f	00-800-0010	(Asuncion City)	008-11-800
Brazil	0800-890-0288	Peru f	0800-50288
(other) g	or 0800-8888-288	Philippines g	105-11
British V.I. f	1800-872-2881	Poland g f	0-0-800-111-1111
Brunei	800-1111	Portugal f	800-800-128
Bulgaria f	00-800-0010	Puerto Rico	1-800-255-8355
Cambodia f	1-800-881-001	Reunion Isl.	0800-99-0011
Canada	1-800-255-8355	Romania g	021-800-4288
Cape Verde Islands	0800-2288	Romania (Military)	021-801-0151
Cayman Isl. f	1800-872-2881	Russia	
Chile	800-225-288	(Moscow) g f h	755-5042
(Easter Isl.)	800-360-311		747-3323
China, PRC		(St. Petersburg) g f h	325-5042
(Northern Region)	108-888	(Other Cities) f	8 ^ 10-800-110-1011
(Southern Region)	10811	St. Barthelemy	0800-99-0011
Colombia	01-800-911-0010	St. Eustatius	001-800-872-2881
Cook Islands	09-111	St. Kitts/Nevis f	1800-872-2881
Costa Rica	0-800-0-114-114	St. Lucia f	1800-872-2881
Croatia	0800-220111	St. Maarten f	001800-872-2881
Cuba (Guantanamo Bay) c	935	St. Martin	0800-99-0011
Curacao	001-800-872-2881	St. Pierre & Miquelon	0800-99-0011
Cyprus g	800-900-10	St. Vincent f	1800-872-2881
Czech Rep. f	00-42-000-101	Saba	001-800-872-2881
Denmark	8001-0010	Saipan g	1-800-2255-288
Diego Garcia	999-288	San Marino g	800-172-444
Dominica f	1800-872-2881	Saudi Arabia	1-800-10
Dominican Republic	1800-872-2881	Senegal	3072
Ecuador f (Andinatel)	1-999-119	Sierra Leone	1100
Ecuador f (Pacifctel)	1800-225-528	Singapore	800-0111-111
Egypt (Cairo) g	510-0200	(other) g	or 80-0001-0001
(Other) g	02-510-0200	Slovakia f	0800-000-101
El Salvador g	800-1288	Solomon Isl.	0811
Estonia	800-12-001	South Africa	0-800-99-0123
Fiji	004-890-1001	Spain	900-99-00-11
Finland g	0-8001-10015	Sri Lanka	430-430
France	0800-99-00-11	(Outside Colombo)	
French Antilles f	0800-99-00-11	Sudan	800-001
French Guiana	0800-99-00-11	Suriname f	156
Gabon g	00 ^ 001	Sweden	020-799-111
Gambia g	00111	Switzerland g	0-800-890011
Georgia f	8 ^ 0288	Syria	0-801
Germany	0-800-2255-288	Taiwan	00801-10288-0
Ghana	0191	Thailand 7	001-999-111-11
Gibraltar	8800		1-800-001-33
Greece g	00-800-1311	Trinidad & Tobago	1800-872-2881
Grenada f	1800-872-2881	Turkey g	00-800-12277
Guadeloupe f	0800-99-00-11	Turks & Caicos f	01-800-872-2881
Guam	1-800-2255-288	Uganda	800-001
Guatemala g f	99-99-190	Ukraine f	8 ^ 100-11
	138-126	U.A.E. g	800-121
Guyana	159		0-800-121
Haiti	183	(Military) c	800-151
Honduras	800-0-123	U.K.	0800-89-0011
Hong Kong	800-96-1111	(other) g	or 0500-89-0011
(other) g	or 800-93-2266	U.S.	1-800-255-8355
Hungary g	06-800-01111	Uruguay	000-410
Iceland g	00-800-22255288	U.S. Virgin Islands	1-800-255-8355
India f	000-117	Uzbekistan (Tashkent)	8 ^ 641-7440010
Indonesia f	001-801-10	Vatican City	800-172-444
Ireland o	1-800-550-000	Venezuela	0-800-2255-288
Israel	1-800-94-94-949	Yemen (Arab Republic of)	00-800-101
Italy g	800-172-444	Zambia	00-899
Ivory Coast g	00-111-11	Zimbabwe f	110-98990
Jamaica f	872 ( hotels)		
(other) g	or 1800-872-2881	g Pay phones may require coin	
Japan g f	005-39-111	or card to place call.	
(other) g	or 0066-55-111	f Available from select locations.	
Jordan	18-800-000	t Collect calling only.	
Kazakhstan g	8 ^ 800-121-4321	p Includes "LADATEL" public phones.	
Korea g	0072-911 or 0030-911	7 Includes "LENSO" public phones.	
(Military) f c	550-4663 or 550-2872	h Extra charges to call from outside city.	
Latvia	800-2288	c U.S. military bases.	
Lebanon		5 From St. Maarten or phones at Bobby's	
(Beirut) g t	426-801	Marina, use 1-800-872-2881.	
(Other) g	01-426-801	o From N. Ireland, use U.K. Access Number.	
Liechtenstein g	809-2288	^ Second dial tone.	
Lithuania f	8 ^ 800-90028		