When traveling, keep this card with your Windstream Calling Card for a quick reference of international dialing access numbers. Please contact customer service to ensure your Windstream Calling Card has International capabilities.

To use your Windstream Calling Card to call an international location from the United States:
1. Dial 1-800-255-8355 and listen for the authorization prompt.
2. Enter your authorization code (10-digit card number and four-digit PIN).
3. Enter the telephone number you are calling as follows:
   - To call numbers not in the U.S. or Canada, enter 011 +
     country code + city code + local number. Press #.

To use your Windstream Calling Card from outside the United States:
1. Make sure you have an outside line. (From a hotel room, follow the hotel’s instructions to get an outside line, as if you were placing a local call.)
2. Dial the Windstream Calling Card access number for the country you are in.
3. When prompted for the number you are calling, enter the Windstream access number: 1-800-255-8355.
4. After you are connected to the toll-free number, you will then be connected to the normal domestic recording. It will prompt you as a normal domestic call.
5. Enter your authorization code (10-digit Windstream Calling Card Number and four-digit PIN). For some areas you will be prompted for your authorization code after dialing the number you are calling.
6. Enter the phone number you are calling as follows:
   - To call the United States, enter the area code + local
     seven-digit number (no need to dial 1 before the area code).
     Press #.
   - OR
   - To call countries other than the U.S., enter 011 + country
     code + city code + local number. Press #.

Correcting dialing mistakes:
This feature can save you time and money because you won’t have to hang up and start over – hence, no additional access charges.
If you make an error:
   - Press *.
   - Repeat the step you were on when the mistake occurred.

If you make an error entering the telephone number:
   - Stop dialing.
   - Press *.
   - Re-enter the correct number.
If you enter the wrong calling card number:
   - Press *.
   - Re-enter the correct number.