



OFFICESUITE UC

8 reasons to choose OfficeSuite UC

OfficeSuite UC® is a unique and advanced technology platform that unifies business calls, faxes, messages and meetings in the cloud with unparalleled security. Customers can transform their organization by improving employee productivity and cost efficiencies through easy to use communications services that unify multiple sites and enable employees to collaborate and work from virtually any device, anywhere.

300,000+ users

49 states

since 2005

01

A 100% cloud-based system

Our entire system is controlled from the cloud, not by the phone. We use SilNet, a proprietary protocol, not SIP or open source. Everything is administered from a single, online dashboard without ever touching a phone. No phone reboots and no programming or data stored in the plug and play phones.

02

We take it way past what others call “easy”

We have the easiest to use portal that controls everything, MyOfficeSuite. Let anyone access the system from the web, their desktop or even their smartphone so they can self-manage. Add features, re-route calls, even turn up new services instantly. Helpful videos and live chat agents are always there to help. No need to call in technical reinforcements.

03 Always the latest release
Since we own the code, we deliver free upgrades multiple times a year based on customer feedback. Customers always have the most current software without costly upgrades. It's future-proof!

04 More secure than other systems
Calls, messages and meetings using the Internet are encrypted from end to end. Plus, everything is stored securely in the cloud instead of on a server or phone...even your personal call history, so there is nothing to hack.

05 We give you mobility in, out and between offices
With softphone apps for mobile devices and laptops, you'll always be connected. OfficeSuite UC also includes one-of-a-kind features to make you more mobile, like Hot Desking (use any phone in any office) and Twinning (sends calls to desk and mobile phones simultaneously) that allow people to move freely and work from anywhere without missing calls.

06 You can avoid disasters
Isn't it better to avoid disasters all together? Make, take or reroute all your communications anywhere, anytime, from any browser. With emergency overrides and our failover capabilities, calls get delivered even if your primary network goes down.

07 Employees can actually put the features to use
Up to 48-button phones are easily programmed by users on the web via point and click, with changes made immediately on their phones. Our optional PC Console provides even more buttons if needed.

08 All features work across all sites
Features work within and across locations...even features like Intercom and Contact Center Services. No extra setup, linkages or services required.

About Windstream Enterprise

Windstream Enterprise collaborates with businesses across the U.S. to drive digital transformation by delivering solutions that solve today's most complex networking and communication challenges.

To learn more about OfficeSuite UC, visit windstreamenterprise.com

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ENTERPRISE**
CONNECT. TRANSFORM. ELEVATE.