Virtual PBX for Hospitality

Deliver an outstanding guest experience and frictionless voice services with a cloud-based hospitality communications solution designed, delivered and managed by Windstream Enterprise.

Secure.
Robust. Easy.

Virtual PBX from Windstream Enterprise is a purpose-built solution for hospitality which allows you to shift complex and cumbersome legacy on-property voice technologies to the cloud.

Hosted in secure enterprise-class data centers, the Windstream Enterprise hospitality platform centralizes management of communications—whether you have just one property or many.

Simplified management

Virtual PBX for Hospitality's feature-rich communications platform integrates directly into your Property Management System (PMS).

Leverage vertically aligned voice and hospitality features for guest services as well as front desk and staff operations.

Access robust applications—anytime, anywhere, on any device.

Experienced and reliable service delivery staff work closely with you to fully vet front-of-house and back-of-house requirements.

Utilize multi-carrier and external voice network options.

Nationwide Windstream Enterprise hospitality technical support team is available 24x7x365 – always ready to assist should you need them.

High-powered productivity

Be amazed at how staff productivity increases when team members are freed from endless maintenance and the time-consuming updates that come with managing legacy on-property technologies.

With Virtual PBX for Hospitality, your team can devote attention to activities that drive business and give guests a delightful, best-in-class experience.

Agile and future-proofed

As the lodging industry continues to migrate technology above-property and into the cloud, the Windstream Enterprise solution provides access to the newest must-have communication capabilities. Evolve your guest and staff voice experiences with this dynamic service.

CAPEX/OPEX

Our solution is flexible for both capital investment and monthly operating charges, allowing the operator to make a smart, customized fiscal decision based upon their unique business and financial needs.

Partner with a best-in-class provider.

Leverage the *Power of One* for your property with Windstream Enterprise.

With the Virtual PBX solution and Windstream Enterprise as your trusted advisor, you reap the benefits of carrier-grade performance from a company with more than 20 years of deep experience in hospitality communications solutions.

Virtual PBX for Hospitality frees your staff from constant upgrades on-property, consolidating all communications services in the cloud.

End-to-end support

From the moment you decide to transform your property-based communications to the cloud, you gain the support of a single Windstream Enterprise point of contact. Together we will develop a migration schedule – all at once or phased – that best suits your needs.

Behind the scenes, a team of dedicated Windstream Enterprise hospitality professionals draws upon years of experience to design, deliver and manage your Virtual PBX solution in a way that is focused on contributing to an exceptional guest experience.

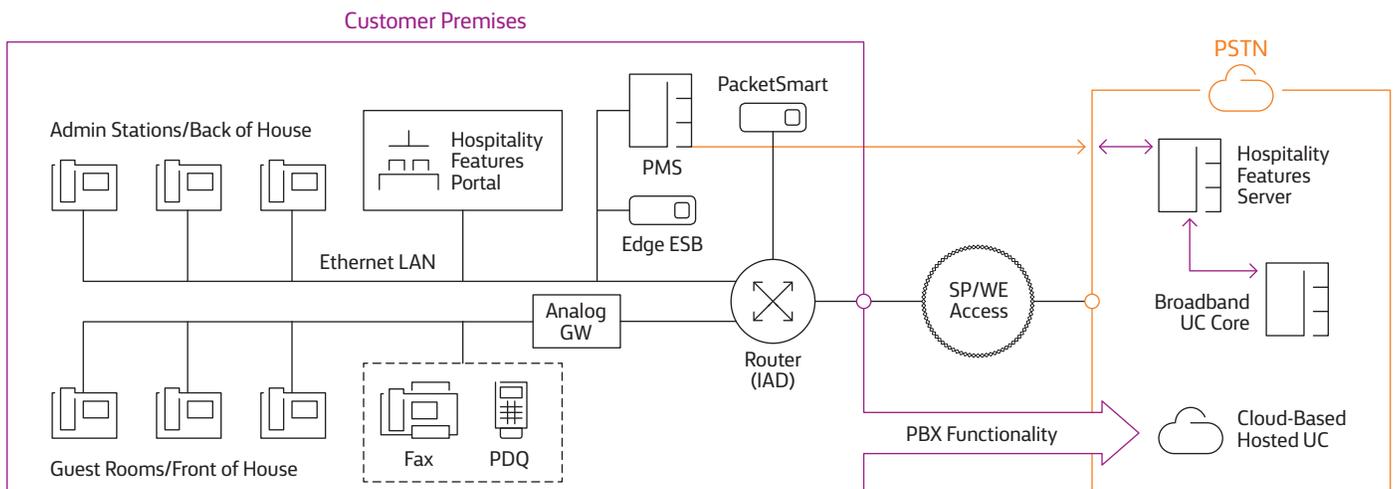### Reliability, security & performance

Whether you deploy Virtual PBX for Hospitality on the award-winning Windstream Enterprise network or use a network already in place, you can count on industry-leading reliability, top-notch security and superior performance levels far beyond what's possible with property-based solutions.

Infrastructure is housed and managed in resilient data centers that are highly secure, protected and environmentally controlled.

Virtual PBX can be a singular network deployment or an application on a converged network that hosts multiple services, entirely managed by *Power of One* support.

Leverage the *Power of One* and securely converge your HSIA, voice, additional applications, WAN and cabling solutions.

Customer Premises

- Admin Stations/Back of House
- Hospitality Features Portal
- Ethernet LAN
- PMS
- PacketSmart
- Edge ESB
- Analog GW
- Router (IAD)
- SP/WE Access
- Guest Rooms/Front of House
- Fax
- PDQ
- PBX Functionality
- PSTN
- Hospitality Features Server
- Broadband UC Core
- Cloud-Based Hosted UC

Count on industry-leading reliability, top-notch security and superior performance levels.

Virtual PBX for Hospitality from Windstream Enterprise

Redefine hospitality with a robust technology foundation that enables you to stay in front in the innovation race and keep your staff focused on guest-pleasing activities. The result? A guest experience that elevates your brand above the competition.

Features

Purpose-built solution designed, delivered and managed by the Windstream Enterprise hospitality team

Extensive hospitality industry expertise

Frictionless implementation

Worry-free system maintenance

Scalability

Geo-redundancy

World-class reporting and analytics

Benefits

Improves the guest experience

Simplifies property communications

Allows for CAPEX, OPEX flexibility

Frees IT resources to enable tighter alignment with business strategies

Seamlessly combines with other hospitality solutions through our *Power of One* offering

About Windstream Enterprise

Windstream Enterprise collaborates with businesses across the U.S. to drive digital transformation by delivering solutions that solve today's most complex networking and communication challenges.

To learn more about hospitality solutions, visit windstreamenterprise.com

WINDSTREAM ENTERPRISE
CONNECT. TRANSFORM. ELEVATE.