Provide a best-in-class customer experience while streamlining business operations

In today’s rapidly changing business climate, it’s become necessary to use a variety of business applications and services that weren’t designed to integrate together. Businesses just don’t have the time or resources required to hire outside vendors to develop and deploy custom applications and processes, so they often find themselves purchasing services and applications with their fingers crossed, hoping to retain the key functionality needed to enable their staff and support their customers. But with xCaaS-Breeze from Windstream Enterprise, organizations can develop custom applications and integrations entirely in-house to optimize business operations and provide exceptional customer service.

**XCAAS-BREEZE**

**Enormous flexibility, better business intelligence**

Windstream Enterprise xCaaS-Breeze features an intuitive drag-and-drop interface that makes it easy to develop or integrate processes and applications in-house.

As a virtual environment, it requires no costly hardware for testing and can easily scale with business needs. Pre-built “Snap-ins” help organizations leverage cutting-edge technology, like Artificial Intelligence, to gain a deeper understanding of their customers so they can make better business decisions and optimize customer engagement and employee collaboration.

Provide a best-in-class customer experience

Develop and deploy processes and applications in less time with fewer resources

Leverage cutting-edge technology to make better business decisions
How does xCaaS-Breeze address your business needs?

**Optimize the customer experience**
Create a seamless customer experience, adding rich communications capabilities across all channels using social, mobile and the cloud.

**Drive business results**
Reduce customer churn, improve revenue per customer and increase margins with an optimized and improved customer experience.

**Gain higher quality of service**
Easily integrate the platform with your network for better quality across all applications.

**Reduce operational IT burdens**
Virtual and intuitive interface reduces the need for outside vendors and hardware. Pay-as-you-go model requires no heavy investment.

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**About Windstream Enterprise**
Windstream Enterprise collaborates with businesses across the U.S. to drive digital transformation by delivering solutions that solve today’s most complex networking and communication challenges.

To learn more about UCaaS/CCaaS, visit windstreamenterprise.com