



The Windstream Enterprise Advantage for Hospitality

Deliver a superior guest experience with secure and reliable cloud-optimized network and communications solutions.

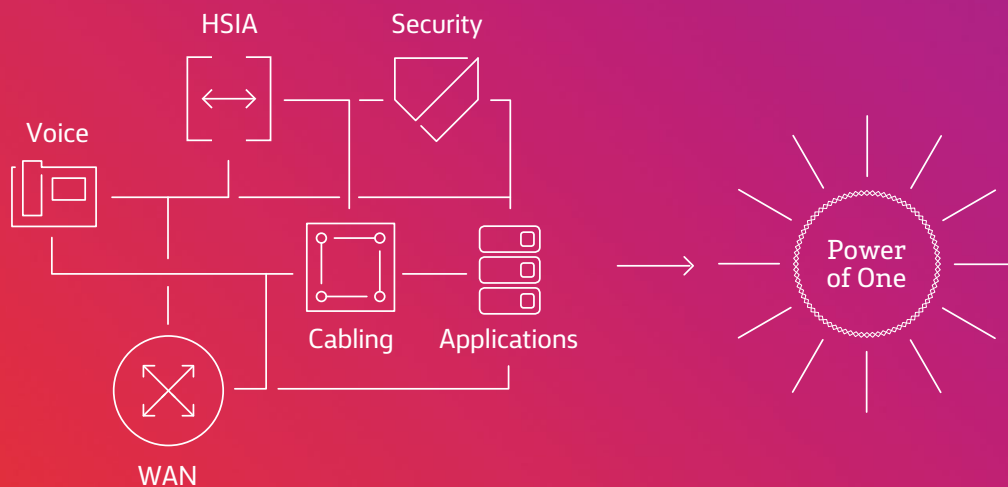
Elevating the network to drive a frictionless guest experience

Partner with a best-in-class provider

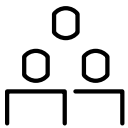
Meeting your guests' digital demands through innovative applications and creative outlets puts new stresses on your IT organization. Unfortunately, there's no one solution to address your organization's unique digital needs. Our trusted advisors understand that one size doesn't fit all, and the technology needs of hoteliers—from select-service to 5-star 1,000+ room resorts—call for customized solutions, guaranteed service availability and, above all, a frictionless guest experience.

Hospitality solutions from Windstream Enterprise span back-of-the-house to front-of-the-house by providing a unified communications experience so you can deliver a superior guest experience, as well as increase staff productivity and operational efficiency. Our solutions are designed to protect your guests, employees, brand and assets. And, our specialized team of experts is ready to partner with you to create solutions that flex and scale to address your specific challenges.

Leverage the **Power of One** provider to simplify your network and communication needs



The Windstream Enterprise Advantage for Hospitality



Elevate the guest experience

Virtual PBX for hospitality allows you to shift difficult-to-manage, on-premises technologies to the cloud, centralizing and simplifying communications management across all locations. Our guest Internet solutions deliver consistent, high-quality Internet access plus wireless coverage in sleeping rooms, public spaces and meeting/conference areas. Transform guest interactions, while improving booking ratios with Contact Center as a Service (CCaaS). By allowing customers to choose their preferred method of contact, advanced features will direct them to the most appropriate agent, ensuring a superior guest experience.

CAPEX and OPEX Solutions

Virtual PBX

UCaaS/CCaaS

Secure Guest WiFi

Exceptional Day Two Support



Enable cloud migration and network optimization

As you continue to move your technology above property, fuel your digital transformation with a network designed to provide the reliability, performance, agility and control required. Enable superior business performance and innovative customer-facing technology, including unprecedented visibility and control of application performance. Comprehensive reporting and monitoring provides the information needed to optimize the network, and in turn, elevate guest satisfaction and staff productivity.

SD-WAN

Hybrid Networking

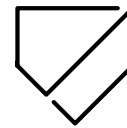
Converged Applications

Ethernet

Cloud Connect

Professional Services

Cabling



Enhance security and compliance

Transform how you protect your organization through proactive threat management and risk mitigation. With increasing adoption of emerging technologies, integration of the hospitality ecosystem and continued reliance on legacy infrastructure designed for a different age, security should be a core consideration in everything hoteliers do to evolve. This includes protecting your guests, employees, data, network and IT resources from the threat of attack, intrusion or theft, as well as your reputation and brand from the scrutiny and damage that can accompany these impacts. Our Professional Services team can help you audit and identify threats and vulnerabilities to your network before they turn into costly, brand-damaging data breaches.

Managed Network Security

PCI Compliance

DDoS Mitigation Service

Why Windstream Enterprise?

Transformative times require agile partnerships. To navigate the massive shift in emerging and network technology in these evolving times, your hospitality organization needs a dependable partner. A partner that's with you every step of the way—to design, build, deliver and manage a solution that's right for you. Why is Windstream Enterprise the right partner for you?

We offer:

Hospitality solutions that enable personalized and mobile customer experiences across channels

Deep industry experience with Professional Services for hospitality

Comprehensive, full-service approach to deliver a superior guest experience

An ever-expanding, highly-secure, world-class network with over 150,000 fiber route miles

A dedicated team committed to your success with local presence in over 200 offices nationwide

A Fortune 500 company and trusted advisor to over 3,000 hotels

Top-tier partnerships with some of the leading providers of technology solutions that help hoteliers increase guest satisfaction



About Windstream Enterprise

Windstream Enterprise collaborates with businesses across the U.S. to guide them through complex IT choices, tailoring solutions to increase their agility as they evolve to meet business challenges.

To learn more about the Windstream Enterprise Advantage for Hospitality, visit windstreamenterprise.com

**WINDSTREAM
ENTERPRISE**
CONNECT. TRANSFORM. ELEVATE.