



Your Windstream Wholesale Bill

We've provided this simple guide to help you interpret your bill.

WINDSTREAM WHOLESALE

For Customer Service Correspondence:
ATTN: Customer Care
PO Box 3177
Cedar Rapids, IA 52406-3177

Billing Invoice

Return Service Requested

Check here for change of address (note changes below)

CUSTOMER NAME VM COMMUNICATIONS
MAIN STREET
TOWN, ST 00000
EL PASO, TX 79609-9400

Account Number	Invoice Date	Total Amount Due
00000000	Dec 01, 2019	\$1,720.50

Invoice Number	Due Date	Amount Enclosed
72036122	Dec 31, 2019	

01 Remit Payment To:
Windstream
P.O. Box 9001013
Louisville, KY 40290-1013

000000063340%622001419123100001720501912010000720361229

WINDSTREAM WHOLESALE

For Customer Service Correspondence:
ATTN: Customer Care
PO Box 3177
Cedar Rapids, IA 52406-3177

Account Summary - Invoice 72036122

Previous Total	\$1,720.50
Payments Applied - Thank You	(\$860.25)
Balance Forward - Due upon receipt	\$860.25
Monthly Charges	\$696.36
Usage Charges	\$0.00
Credits	\$0.00
Other Charges	\$12.99
Taxes and Surcharges	\$0.00
New Charges - Due by Dec 31, 2019	\$860.25
TOTAL INVOICE AMOUNT	\$1,720.50

02 Important Messages

How to Reach Our Customer Care
We are committed to answering your service, explaining all aspects of your and providing you with the personal attention you deserve. To contact Windstream, please refer to the "Contact Us" section on this page. Our Care representatives are available Monday - Friday, 8 a.m. - 6 p.m. (EST) for all billing, order, and general questions. For repair questions and needs, please contact our Repair Center where representatives are available 24 x 7.

Thank You
Thank you for choosing Windstream as your communications service provider. We value you as our customer and appreciate your business.

03 Windstream Portal

Manage your Windstream services directly and review invoice details, charge descriptions, and payment history at windstreamenterprise.com/login.

Contact Us

Billing: 855-465-0204 or windstreamenterprise.com/wholesale
E-mail: wci.carrier.assurance@windstream.com
Repair: 844-948-2662
Web site: windstreamenterprise.com/wholesale

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01 SUMMARY OF CHARGES

See your most important billing and payment information, including previous charges and credits, current charges and the total amount due.

02 PAYMENT REMITTANCE

View your account number, invoice number, invoice date, total amount due and due date. Please remove this portion of your bill and return it to the remittance address listed on your bill with your payment. Include either your billing phone number or account number on your check with your payment.

03 IMPORTANT MESSAGES

Find out about important news or billing changes.

04 CONTACT WINDSTREAM ENTERPRISE

If you have questions regarding your bill or would like to inquire about our other products and services, call, email or visit our website.

