



Take cloud-based unified communications to a new level of performance

UC and SD-WAN join forces for maximum reliability
and quality of service—guaranteed



Empower your teams. Power your network.

Today's IT and business leaders need cloud-ready collaboration, communications and network solutions to fuel productivity, no matter how and where users connect.

OfficeSuite UC® with SD-WAN from Windstream Enterprise combines a feature-rich, cloud-based Unified Communications as a Service (UCaaS) platform with the reliability of a fully managed networking solution. Together, these two solutions offer best-in-class performance and features that take business communications to a new level.

Better business communications with OfficeSuite UC

Powerful and easy to use, OfficeSuite UC blends user-centric design with advanced technology. With more than 100 enterprise-grade features, OfficeSuite UC simplifies communications and collaboration—across locations, inside and outside the U.S.—and can easily scale up to 20,000 users.

Powering global workforce communications and connectivity

Give your employees the tools, access and support they need to work anywhere. Whether on-site with a customer, traveling or working remotely, features and services are always accessible and ready to use.

Delivering the most secure communications system

Keep sensitive enterprise data protected. OfficeSuite UC encrypts meetings and messages and secures everything in the cloud—no data or information is stored on a device where it can be vulnerable to theft.

Features and functionality for all your enterprise needs

Real-time visibility and control

Company-wide chat and mobile apps

Visual voicemail, speech-to-text and unlimited calling

Integration with off-the-shelf and custom business applications

Virtual meeting and collaboration

Online faxing tools for any device

Native contact center application

Gartner

Windstream recognized in the 2019–2022 Gartner® Magic Quadrant™ for Unified Communications as a Service, Worldwide.

With OfficeSuite UC, Windstream Enterprise continues to show our commitment to innovation and enterprise capabilities. For the fourth consecutive year, Gartner has included Windstream in the Magic Quadrant for Unified Communications as a Service, Worldwide report.

International reach and local presence with OfficeSuite UC International

Today, “work-from-anywhere” is truly everywhere. U.S. enterprises with locations across the globe can rely on OfficeSuite UC to provide a seamless, secure communications and collaboration experience.

Flexible access from any Internet-connected desktop or mobile device, whether or not that device is managed by the enterprise.

Global time zone support to foster a work-from-anywhere environment.

Free intra-company calling that bundles OfficeSuite UC calls within a company’s monthly per-seat fee.

International direct inward dial numbers to give employees local telephone presence at the international location.

Local number portability to allow users to retain their existing phone numbers for use with this solution.

Competitive pricing on a per-seat basis.

OFFICESUITE UC IS AVAILABLE WORLDWIDE ACROSS
THE US, CANADA, EUROPE AND ASIA-PACIFIC



Standards-based API allows you to connect third-party applications to OfficeSuite UC

Through our API, OfficeSuite UC integrates with leading cloud business services such as Microsoft Teams. Using OfficeSuite HD Meeting® for Microsoft Teams, you can host virtual meetings directly in Microsoft Teams. Once enabled by your system administrator, you can start, join or broadcast OfficeSuite HD Meeting sessions directly from within any Microsoft Teams channel via desktop, tablet or mobile devices.

OfficeSuite UC + SD-WAN: An unstoppable combination

Count on SD-WAN to optimize performance, reliability, availability and security to meet evolving expectations.



Application visibility and control

Enables co-management of business and security policies through WE Connect, our award-winning single pane of glass management portal.



Maximum uptime

Enhances resiliency with redundant and diverse connections in an active/active configuration at each site for seamless failover and business continuity at each location.



Cost-effective

Brings networking to branch offices and remote sites via software intelligence regardless of the underlying connection type or carrier.



Highly secure, SASE ready

Offers Unified Threat Management (UTM) features, along with IPSec encryption, PCI DSS compliance and security policies that lay the groundwork for a Secure Access Service Edge (SASE).



Flexible, cloud-ready connectivity

Leverages the best-available access connections and delivers highly secure, private and dedicated access to leading third-party cloud service providers' ecosystems.



Managed white glove experience

Delivers continuous, proactive monitoring and optimization from a dedicated Windstream Enterprise technical service manager.



Use WE Connect to:

Launch video meetings, send faxes and listen to business voicemail

Chat live in real time with anyone in your organization

Text with anyone outside of the organization without using your personal mobile number

View the availability of every coworker and click to call them

Customize dashboards so employees can self-manage features

Make changes, provision services, add users and order phones and devices

“The WE Connect portal and Insight Engine is a powerful, easy-to-use tool that keeps us informed on network performance and helps us troubleshoot issues.”

Troy Patterson,
Telecommunications Manager, ARH

Total access. Total control.

Gain immediate access to all the information about your services, along with the essential functions that help you manage and optimize your network—from a single pane of glass.

CENTRALIZED MANAGEMENT

Perform routine operational functions, like adding users or locations, in moments versus days.

INSIGHT ENGINE

See aggregated data across all locations to help identify anomalies requiring corrective action.

REAL-TIME VISIBILITY

Get an interactive view of network latency, packet loss and jitter by location, plus tools to customize reports for actionable insights.

ANYTIME, ANYWHERE, ANY DEVICE

Access WE Connect via a mobile device with all the functions of the desktop app.

Our promises to you

OfficeSuite UC and SD-WAN are backed by the WE will Commitment*, our promise to deliver a network and voice solution that meets your networking and communication needs, for an unrivaled, fully supported experience.



Rate Lock Guarantee

When you upgrade your legacy services, we will lock in your rates for the life of your contract.



Future Technology Guarantee

When the next generation of technology becomes available, you can upgrade at no additional cost.



100% Uptime Guarantee

If you experience anything less than 100%, we will credit your account—no questions asked.



Satisfaction Guarantee

If you're not completely satisfied with how we live up to your expectations within the first year, you can walk away from your contract with no future obligation or early termination fees.



Connectivity Bonus

We're so confident you'll love your purchase, we'll give you up to five months free.



Professional Services Guarantee

Get free Professional Services when you purchase one of our strategic solutions.

Cloud-enabled connectivity, communications and security—guaranteed.

Windstream Enterprise drives business transformation through the convergence of our proprietary software solutions and cloud-optimized network to unlock our clients' revenue and profitability potential. Our managed services streamline operations, enhance productivity and elevate the experience of our clients and their end users while securing their critical data and brand reputation. Analysts certify Windstream Enterprise as a market leader for our product innovation, and clients rely on our unrivaled service guarantees and best-in-class management portal. Businesses trust Windstream Enterprise as their single source for a high-performance network and award-winning suite of connectivity, collaboration and security solutions—delivered by a team of technology experts whose success is directly tied to our clients' complete satisfaction.

Gartner® Magic Quadrant™ for Unified Communications as a Service, Worldwide, Rafael Benitez, Megan Fernandez, Christopher Trueman, Pankil Sheth, November 28, 2022.

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