

## CUSTOMER DEVICE MANAGEMENT

# 24/7 visibility into your network

Never again worry about the day-to-day tasks of maintaining a high-performing, reliable network. Simplify your network management with reliable solutions that will help you get one step closer to achieving your strategic business goals.

## A reliable and secure network is essential

Windstream Enterprise manages and monitors the health of your network and firewall devices to keep your application performance and security protection operating as designed. When outages and under-performing devices are detected, our support team takes corrective action to minimize downtime and security risks.

Customer Device Management provides you with unparalleled access to cutting-edge technology, around-the-clock resources and support, customizable managed services and substantial cost savings.

### Why Windstream Enterprise Customer Device Management?

24/7 real-time network and critical device monitoring out of our state-of-the-art Network Operations Center (NOC).

Proactively detect failures and fault conditions to initiate corrective actions the moment they happen.

Advanced, customizable configuration and on-demand change management processes.

Detailed reports delivered to reduce the number of faults, minimize future network outages and maximize availability service.

Device troubleshooting to restore sub-performing devices and systems.

Carrier troubleshooting with NOC specialists immediately upon network failure.

Onsite/break fix offers top-notch service and support from the Windstream Field Service team.

**To learn more about Customer Device Management, please contact your account representative, or visit [windstreamenterprise.com](https://www.windstreamenterprise.com) for details.**