

Wholesale Billing Contacts Guide

To be sure you have the most current contact guide, please visit windstreamwholesale.com/contact-guides

Our Windstream Billing Teams are committed to providing you with timely answers and communications regarding your billing questions. The contact information below is available for your required assistance.

RevChain (Numeric only BAN)

	Level	Contact	Email	Phone
1		Carrier Assurance Team	wci.carrier.assurance@windstream.com	833.269.2706
2	Manager	Lori Powers	lori.powers@windstream.com	501.580.4950
3	Senior Director	Steve Weeks	stephen.weeks@windstream.com	501.529.2680

CABS (Alpha/Numeric BAN)

	Level	Contact	Email	Phone
1		CABS Team	wci.cabs@windstream.com	800.351.4241
2	Staff Manager	Vicki Tompkins	vicki.l.tompkins@windstream.com	501.350.1686
3	Senior Director	Steve Weeks	stephen.weeks@windstream.com	501.529.2680