



Secure eFax

An evolution of the in-house fax network

Get more security, productivity, cost-efficiency and sustainability—all from one cloud-fax solution.

Meet Secure eFax

Secure eFax is the world's leading enterprise-grade, cloud-fax solution, providing state-of-the-art Digital Cloud Fax Technology (DCFT) through a platform that is convenient, reliable and highly secure.

Secure eFax is eco-friendly, simple to use and in line with the highest compliance levels required by heavily regulated industries.

Between more employees working remote or on the go, higher customer expectations for streamlined document processing and faster response times, and the reliance on mobile devices and apps, businesses need an Internet-based alternative to traditional paper-based fax machines. Cloud faxing is the anytime, anywhere, always-on way to exchange business-critical documents.

Cloud storage

Flexes to your needs with configurable storage and retention policies, including lifetime storage and unlimited size storage (may include additional cost)

Compliance, security and certifications

Ensures and maintains secure data transmissions including industries with the highest regulatory and compliance regulations

Administration

Provides 24/7 account management, reporting and assistance online or by phone

Go beyond the basics of analog faxing

Enhanced productivity

Power high-volume faxing wherever Internet access is available, no need for downtime spent finding or maintaining a fax machine

Enable employees to conveniently send and receive faxes by email, API, mobile app or web portal

Drive efficiency with unparalleled system uptime, transparent performance metrics and improved document workflows through one of the industry's highest SLAs

Improved security and reliability

Meet highest compliance levels required by heavily regulated industries as a HITRUST CSF Certified® platform

Provide unmatched reliability and redundancy through a global network of secure data centers and colocations, protected by firewall, redundancy and security technologies that ensure 99.5% uptime, rapid delivery time and unrivaled transmission security

Protect business-critical documents through TLS information transport data encrypted in transit and at rest, meeting HIPAA, PCI and TruSight requirements

Controlled costs and less waste

Support sustainability with an eco-friendly, paperless alternative to analog fax machines

Eliminate the extra costs of software, equipment and dedicated IT resources

Simplify budgeting with pay-as-you-go or monthly plan options to meet volume needs

Why Secure eFax from Windstream Enterprise

Trusted for secure and compliant electronic document exchange

Faxing critical documents for your company and your clients calls for the solution built by the world's fax leader for over twenty years—Secure eFax.

Chosen by heavily regulated organizations

Most of the Fortune 500 companies and thousands of other mid-sized to large businesses have transformed their fax communications from analog to cloud faxing with Secure eFax.

The peace-of-mind cloud-fax solution

Secure eFax services are HITRUST CSF Certified® and meet TruSight requirements, helping your organization meet SOX and GLBA compliance and improving your overall document workflows.

Cloud-enabled connectivity, communications and security—guaranteed.

Windstream Enterprise drives business transformation through the convergence of our proprietary software solutions and cloud-optimized network to unlock our clients' revenue and profitability potential. Our managed services streamline operations, enhance productivity and elevate the experience of our clients and their end users while securing their critical data and brand reputation. Analysts certify Windstream Enterprise as a market leader for our product innovation, and clients rely on our unrivaled service guarantees and best-in-class management portal. Businesses trust Windstream Enterprise as their single-source for a high-performance network and award-winning suite of connectivity, collaboration and security solutions—delivered by a team of technology experts whose success is directly tied to our clients' complete satisfaction.

To learn more about Secure eFax, visit windstreamenterprise.com

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