

ASSISTED LIVING SOLUTIONS

Adaptive, resilient communications for long-term care environments

Connecting patients, their families and healthcare providers to vital services through robust audio, video and networking solutions.



Improve access to care



Transform healthcare delivery



Support care continuity



Enable privacy and security

The world has changed. Are you changing with it? Technology has become a key factor for families who are selecting which care facility will make the best home for their loved ones.

We will help your facility gain a competitive edge with secure solutions that also enable HIPAA compliance. The result? Real-time, readily available communications that save you valuable time and resources.

Connect your patients to their loved ones

Host and join video, audio and web calls from any device. Our secure, cloud-based platforms help patients stay in touch with family and healthcare providers when in-person visits are not an option.

Get secure, flexible communications on any device

Enable voice calls, chat, SMS texting, forward numbers and reroute calls in real time with unified communications. Assigned softphones allow providers and administrators to make calls via a smartphone or desktop app without divulging personal phone numbers.

Focus on patient care; we'll focus on IT

Receive the latest healthcare-enabling technologies on a secure, reliable foundation that provides agility and scalability to your adapting business needs. Our intuitive, award-winning WE Connect portal puts self-serve controls at your fingertips for real-time account management.

Securely connect and collaborate anytime, anywhere, via any device to enhance patient–provider interactions and solve for modern day challenges.



Continuous communication

Cloud-based phones

Full-feature call, chat and SMS text messaging platform

Telehealth

Secure audio and video conferencing

Contact center services

Intuitive management and agent control of customer interactions, all in a single portal

Electronic fax solution

HIPAA-compliant faxes emailed to and from any device



IT infrastructure and support

Network design + management

Dedicated network engineer and project manager

SD-WAN Concierge™ with cloud connect

Security, resiliency, visibility and PCI compliance

White glove professional services

CAT6 Run, WiFi AP, VoIP install, provisioning and configuration

WiFi + access point

Private and guest wireless access on the same wireless network



Facility safety and security

IP cameras

Location-based remote patient and visitor monitoring

Firewall

Fully managed, carrier-grade network security solution

Patient data privacy

HIPAA and PCI compliance support

About Windstream Enterprise

Windstream Enterprise collaborates with businesses across the U.S. to drive digital transformation by delivering solutions that solve today's most complex networking and communication challenges.

To learn more about Assisted Living Solutions, visit windstreamenterprise.com

**WINDSTREAM
ENTERPRISE**
CONNECT. TRANSFORM. ELEVATE.