



800 Westchester Ave.
Suite N-501
Rye Brook, NY 10573
800-405-2200

Product-Specific Terms & Conditions

FRONTLINE MANAGED SERVICE

(Capitalized terms herein shall have the same meaning as such capitalized term shall have in the Master Terms and Conditions)

Term: The Term shall commence on the earlier of (i) the date the Services are activated by Customer or Company, or (ii) fifteen (15) days after written notice by Company of its readiness to schedule service turn-up. The Term shall be minimally twelve (12) months or longer, as set forth in the Order Form. Billing shall commence on the commencement of the Term.

Customer Obligations/Responsibilities:

1. Sale of FrontLine Managed Services is contingent upon the Customer subscribing to a Broadview Networks dedicated facility.
2. The Customer, is also aware that any time delays incurred because of failure to meet all or in part any of the detailed Customer responsibilities may be considered billable services.
3. Any additional work to be performed outside this Agreement will be billed at the Broadview Networks standard rate and communicated to the customer with a Service Invoice. All additional labor and changes concerning Broadview Networks responsibilities and the work to be done should be directed to the Broadview Networks representative before final authorization and project.
4. Customer purchases the communications equipment and/or services from Broadview Networks subject to said terms and conditions.