



Secure eFax

A fully HIPAA-compliant cloud-fax solution

Leverage more security and compliance for your organization and your patients—all from one HIPAA-compliant, cloud faxing solution.



Meet HIPAA-compliant Secure eFax

Healthcare providers, insurance companies and other covered entities trust Secure eFax to transmit their most sensitive documents and uphold their brand integrity.

Secure eFax is the world's leading enterprise-grade cloud-fax solution, providing state-of-the-art Digital Cloud Fax Technology (DCFT) through a platform that is convenient, reliable and highly secure.

With the inherent risk of breach and exposure of Electronic Protected Health Information (ePHI) over the Internet for covered entities today, your current fax infrastructure must be in full compliance with HIPAA; however, keeping up with the ongoing regulations and revisions can be a challenge.

Highly secure data centers

Upholds current SSAE16 or SOC2 certifications and protects your faxes 24/7 with Tier III and Tier IV colocations

Flexible integrations

Integrates with Electronic Health Records (EHR) systems, such as NextGen, MediTouch or Cerner via a simple to plug in XML API; TLS can be enabled for the highest levels of encryption

Document management

Meets HIPAA auditability demands through document control and online fax archiving

Transmission tracking

Meets HIPAA requirements with unique patient identifiers to track faxes

Data security

Encrypts data at rest and in transit with AES 256-bit encryption

Associate agreements

Leverages available business associate agreements as required by HIPAA

Discover the advantages of cloud faxing

Flexible access control

Safeguards electronic health information through unique user identification, next-generation encryption and other protocols that limit access to your organization's authorized personnel

Limits exposure and disclosure risks associated with physical fax machines by sending inbound documents to the intended recipient's email only

Auditing and traceability

Maintains auditability requirements through multiple levels of control, including secure and automatic inbound and outbound fax archiving

Tracks transmissions with unique patient identifiers

Secure data transmission

Prevents unauthorized access to electronic protected health information combined with the highly secure TLS protocol

Shields documents from vulnerability throughout all points of transmission delivered to your email or retrieved in the secure portal

End-to-end encryption

Provides fax encryption at all times—both at rest and in transit

Ensures secure data storage with geographically redundant colocations, protected by multiple security layers 24/7

Why Secure eFax

Trusted for secure and compliant electronic document exchange

Faxing critical documents for your company and your clients calls for the solution built by the world's fax leader for over twenty years—Secure eFax.

Chosen by heavily regulated organizations

Most of the Fortune 500 companies and thousands of other mid-sized to large businesses have transformed their fax communications from analog to cloud faxing with Secure eFax.

The peace-of-mind cloud-fax solution

Secure eFax services are HITRUST CSF Certified® and meet TruSight requirements, helping your organization meet SOX and GLBA compliance and improving your overall document workflows.

Cloud-enabled connectivity, communications and security—guaranteed.

Windstream Enterprise delivers proven outcomes through the convergence of our proprietary software and cloud-optimized network, enabling healthcare organizations to provide patient-centric care without risking revenue. Our managed services streamline operations, enhance security and compliance, and elevate the experience of our clients, their clinicians and patients, while securing their sensitive data and brand integrity. Analysts certify Windstream Enterprise as a market leader for our product innovation, and clients rely on our unrivaled service guarantees and best-in-class management portal. Organizations trust Windstream Enterprise as their single-source for a high-performance network and award-winning suite of connectivity, collaboration and security solutions—delivered by a team of technology experts whose success is directly tied to fulfilling each organization's mission.

To learn more about Secure eFax, visit windstreamenterprise.com

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