WE

Enable a secure and adaptive learning environment

Smart technology solutions for schools

WINDSTREAM
ENTERPRISE

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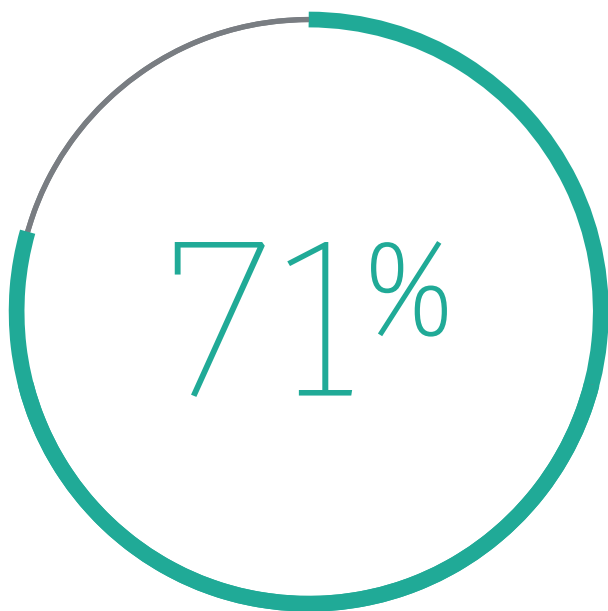
The number of US students that use laptops in the classroom versus the global average of **37%**.[1]

Drive your institution's evolution and help students succeed

Across the country, forward-thinking educators are responding to new learning needs. Tech-focused approaches like virtual/remote/hyflex learning, artificial intelligence (AI) and machine learning, plus new classroom technologies including digital whiteboards, lecture capture tools and video web conferencing, are fueling innovation across the education sector.

These technology advancements support new learning environments and improved student and faculty experiences—while enabling the institution to achieve their broader mission. Windstream Enterprise supports the evolution of education with proprietary software and a cloud-optimized network that delivers proven outcomes in a secure, cost-effective and agile learning environment.

E-Rate ready for K-12

The FCC's E-Rate program helps bridge the digital divide, making leading-edge IT solutions accessible and affordable to K-12 schools and libraries in every community. Windstream Enterprise has a long history of elevating schools and libraries served by the E-Rate program and empowering personalized, untethered learning for the next generation.

Our team of dedicated education solution experts can help you address your IT challenges and implement solutions that scale to the ever-increasing demands on your network and ensure the security of sensitive data within your institution.

Smarter solutions for smarter schools

Deliver a media-rich, adaptive on-campus and learn-from-anywhere environment that maximizes your return on technology spend.

Securely connect students, educators and administrators

SD-WAN

This cloud-optimized network platform leverages software-defined intelligence for superior speed, reliability, security and control over network and application performance. With centralized management and full network visibility via our single-pane-of-glass portal, SD-WAN enables institutions and their network teams to adapt to rapidly changing IT environments and support better student, educator and administrator experiences.

Wavelength Services

Wavelength Services offer point-to-point connections that deliver virtually unlimited bandwidth between locations. Ensure your school's network connectivity supports latency-sensitive applications like video and unified communications—which are increasingly critical to today's learning environments.

Protect student data and increase cybersecurity

Managed Network Security (MNS)

School networks are the largest target for cybercrime, with 83% of all reported enterprise malware encounters in April 2022 coming from the education sector.[2] MNS from Windstream Enterprise unifies stand-alone network security services into one robust network security and threat management solution—all fully managed by our certified security professionals.

DDoS Mitigation Services

DDoS Mitigation Services from Windstream Enterprise offers full-time proactive monitoring of your network for Denial of Service (DoS) attacks. Our team of dedicated cyber security engineers can identify and begin scrubbing traffic within as little as 15 minutes of an attack, ensuring minimal interruption of access to key applications and resources for faculty and students.

Secure Access Service Edge (SASE)

SASE is the unification of connectivity and security features. As the foundation of a robust SASE solution, SD-WAN provides unprecedented performance, visibility and control of your institution's network, while Security Service Edge (SSE) features protect constantly moving student, teacher and administrator endpoints and applications.

Create a collaborative learning environment

OfficeSuite HD Meeting®

Windstream Enterprise Virtual Classroom, powered by HD Meeting, connects educators and students in a way that engages them in real-time HD video, audio and web conferences. Users can host and join from any device to enable interactive learning and teaching, in any setting.

OfficeSuite UC®

This is a Unified Communications as a Service (UCaaS) solution that keeps students, educators and administrators connected no matter where they are or what device they use—perfect for a hybrid learning environment. This 100% cloud-based platform gives your district or institution flexibility while maintaining strong security controls.

Facilitate operational performance and drive digital transformation

Professional Services

Our Professional Services team has one primary focus: to help institutions drive digital transformation by implementing the technology solutions students and faculty demand. Our team can help yours by applying specialized tools and knowledge to help design, implement and manage the solutions needed to elevate your institution.

> "The Windstream Enterprise team created a transformative learning environment that virtually extends our school walls across 156 square miles of the district. They've created a secure, digital environment for our students to gain Internet access if none exists at their home locations."
>
> Judy Maxwell, Director of Curriculum & Technology Somerset Area School District

Gartner. Windstream named in the 2022 Gartner® Magic Quadrant™ for UCaaS for the 4th year in a row

Total access. Total control.

WE | CONNECT

Even at the largest institutions, IT resources are not unlimited
Windstream Enterprise provides easy-to-maintain solutions
that simplify administrative functions to optimize learning.

With WE Connect, our award-winning management portal, you gain immediate access to all the information about your solutions and services to help you manage your student, educator and administrator endpoints—all from a single pane of glass.

Centralized management.
Perform routine operational functions, like adding new users or locations, in moments versus days.

Insight Engine.
See aggregated data across all locations in your district or institution to help identify anomalies requiring corrective action.

Real-time visibility.
Get an interactive view of network latency, packet loss and jitter by location, plus tools to customize reports for actionable insights.

Anytime, anywhere, any device.
Access WE Connect via a mobile device with all the functions of the desktop app.

Our promises to you

Windstream Enterprise is committed to transforming networks with solutions that ignite learning. Many of our solutions, including SD-WAN Concierge, OfficeSuite UC and Managed Network Security, are backed by the WE will Commitment*, our promise to meet your institution's networking and communication needs, for an unrivaled, fully supported experience.

Rate Lock Guarantee
When you upgrade your legacy services, we will lock in your rates for the life of your contract.

Future Technology Guarantee
When the next generation of technology becomes available, you can upgrade at no additional cost.

100% Uptime Guarantee
If you experience anything less than 100%, we will credit your account—no questions asked.

Satisfaction Guarantee
If you're not completely satisfied with how we live up to your expectations within the first year, you can walk away from your contract with no future obligation or early termination fees.

Connectivity Bonus
We're so confident you'll love your purchase, we'll give you up to five months free.

Professional Services Guarantee
Get free Professional Services when you purchase one of our strategic solutions.

Elevate your student, educator and faculty experience

With leading connectivity, communications and security solutions from Windstream Enterprise, you can deliver an adaptive, learn-from-anywhere environment that maximizes your return on technology spend. Educational institutions across the U.S. trust Windstream Enterprise to provide personalized, untethered learning for the next generation. Join these leading institutions and partner with us to empower adaptive learning and help students succeed.

1. Bryant, Jake et al. "New global data reveal education technology's impact on learning." McKinsey & Company. 12 June 2020.

2. Global Threat Activity, April 2022. Microsoft Security Intelligence. Microsoft.

Gartner® Magic Quadrant™ for Unified Communications as a Service, Worldwide, Rafael Benitez, Megan Fernandez, Christopher Trueman, Pankil Sheth, November 28, 2022.

Cloud-enabled connectivity, communications and security—guaranteed.

Windstream Enterprise delivers proven outcomes through the convergence of our proprietary software and cloud-optimized network, enabling education institutions to deliver an adaptive learning environment that maximizes return on technology spend. Our managed services empower a learn-from-anywhere environment, enhance security and elevate the experience of faculty, staff and students, while safeguarding personal data and institutional integrity. Analysts certify Windstream Enterprise as a market leader for our product innovation, and clients rely on our unrivaled service guarantees and best-in-class management portal. Institutions trust Windstream Enterprise as their single-source for a high-performance network and award-winning suite of connectivity, collaboration and security solutions—delivered by a team of technology experts whose success is directly tied to fulfilling each institution's mission.

To learn more about Windstream Enterprise solutions for education, visit windstreamenterprise.com

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