



Ensure continued communications and customer satisfaction

With Direct Trunk Overflow (DTO) from Windstream Enterprise, you'll never miss an important inbound call again. DTO enables business continuity over your voice circuits for inbound calls in the event of service impairment or should all available circuits be in use. DTO can automatically redirect calls to any telephone number: an alternate office, an answering service, a residence or even a cell phone.

You can choose from two DTO options:

Trunk to Trunk is designed for businesses with a VoIP Trunk with multiple locations that want to automatically overflow traffic to another site for disaster recovery reasons or for general traffic flow.

Trunk to Number Redirect is designed for businesses with a VoIP Trunk that want to automatically route traffic to a trunk number in case of an outage or for general traffic flow.

Features

Telephone number flexibility: You now have the ability to route an entire block of telephone numbers to one alternate path.

No usage costs: There's no charge for forwarded calls unless you're in a local measured service area, or are forwarding calls outside of your free local calling area.

Benefits

Disaster recovery: In the event of a trunk service outage, all of your inbound calls can terminate to an alternate location, providing redundancy and business continuity.

Return on investment: A single, low monthly charge provides hard-dollar (uninterrupted business = cash flow) and soft-dollar (continuous connectivity = customer care) returns on investment.

To learn more about Windstream Enterprise, visit windstreamenterprise.com