



OfficeSuite UC features by seat type

Flexible options to meet any budget

Mix and match any of the following OfficeSuite UC® seat types to tailor your service to your unique user work styles—all while optimizing your budget.

	Basic International Inbound Plus seat	Basic seat	Standard International Inbound Plus seat	Standard seat	Advanced seat
Virtual line, local telephone number, extension, license	✓	✓	✓	✓	✓
Outbound PSTN calling	Not available	✓	Not available	✓	✓
Intra-tenant calling	✓	✓	✓	✓	✓
Inbound PSTN call receipt	✓	✓	✓	✓	✓
Three Simultaneous Call Capacity (SCC)	✓	✓	✓	✓	✓
Over 80 calling features	✓	✓	✓	✓	✓
Phone options: Purchase, rent or customer provided	Softphone or BYOP	✓	Softphone or BYOP	✓	✓
Online customer portal	✓	✓	✓	✓	✓
Desktop and mobile app (chat, presence & contacts)	✓	✓	✓	✓	✓
Selective call routing	✓	✓	✓	✓	✓
Voicemail/voicemail to email	✓	✓	✓	✓	✓
Automated voicemail transcription	Optional	Optional	✓	✓	✓
Call twinning (VoIP twinning)	Not available	Optional	Not available	✓	✓
SMS text messaging	Not available	Optional	Not available	✓	✓
Mobile softphone	Optional	Optional	✓	✓	✓
PC/Mac softphone	Optional	Optional	✓	✓	✓
Integration with third-party applications (one per seat)	Optional	Optional	Optional	Optional	✓
Extension call recording (one per seat)	Optional	Optional	Optional	Optional	✓
Extension monitoring (one per seat)	Optional	Optional	Optional	Optional	✓
OfficeSuite HD Meeting® – 25 participant (one per seat) or OfficeSuite Live	Optional	Optional	Optional	Optional	✓
Multi-desking (max devices logged in simultaneously)	1	1	5	5	5

Notes: In addition to chosen seat types, an OfficeSuite UC account includes one application integration per seat. (If a user has two applications, the second application is an optional add on.) OfficeSuite HD Meeting and OfficeSuite Live plans are available per seat. Additional charges may apply. International Inbound Plus seat types do not support features which require outbound PSTN dialing, such as twinning. Outbound calling within company OfficeSuite UC numbers is supported, as well as inbound calls from the PSTN. OfficeSuite HD Meeting and OfficeSuite Live do not provide international meeting access numbers. Secure eFax discounts are available when purchased with OfficeSuite UC.