WE | ATSG

Remote Infrastructure Management (RIM)

Depend on our team to monitor and manage the health, availability and performance of your network, systems and applications, 24/7.

The challenge

Overwhelming complexities and costs of managing IT infrastructure

Technology teams stretched too thin to focus on strategic business initiatives

Difficulty maintaining IT service quality while keeping costs under control

The solution
Remote Infrastructure Management (RIM) provides:

Comprehensive monitoring and management of your networks, systems and applications

A dedicated and configurable platform tailored to your needs

24/7 operations and support services

The impact

Significant reduction in IT expenditures along with enhanced quality of services

Greater control and improved performance of your IT assets

Elimination of the day-to-day operational burden from your team

Leverage Windstream Enterprise RIM service, powered by ATSG, for comprehensive and cost-effective management of your enterprise networks and hybrid cloud systems.

Key features + benefits

Monitoring + management: Stay ahead with proactive monitoring and management of your IT infrastructure

Dedicated + configurable platform: Enjoy a customized platform instance that suits your unique organizational needs

24/7 "always support": Get complete peace of mind with our around-the-clock support services

Global delivery: Benefit from our global delivery capability that ensures seamless service provision, regardless of your location

To learn more about IT Managed Services, visit windstreamenterprise.com

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