



OfficeSuite UC / SASE Certification



Why get certified?

Full certification provides partners with in-depth knowledge of OfficeSuite UC® and SASE, opening up additional revenue opportunities by being experts on feature functionality and overall solution capabilities. Partners will actively engage in improving the customer experience by taking direct control of key aspects of the service delivery process.

Certification training

The OfficeSuite UC / SASE certification program is delivered in two parts followed by testing. Partners will attend an introduction and closing webinar, complete online learning modules and successfully demonstrate their knowledge at the end of the training.

Product fundamentals

In this section, you will learn the fundamentals of Windstream Enterprise's flagship unified communications and SASE platforms and how they can benefit your customers, as well as drive more business. The training curriculum includes:

Product components, phones and hardware options

Customer and partner portal capabilities

How to conduct a great demo

How to quote and view orders

Where to find resources

Partners will:

Gain a deeper understanding of our OfficeSuite UC and SASE solutions, as well as our competitive differentiators in the market

Have the expertise to demo, quote, place orders and manage customers independently with the online tools and training provided

Be trained on how to perform configuration changes and understand online reporting and insights, driving a better experience through a more consultative approach

Training schedule

The next **OfficeSuite UC / SASE Product Certification** will be offered over a three-week period, kicking off on Tuesday, January 17, 2023.

Webinars will be live and instructor-led via our OfficeSuite HD Meeting® (web, audio and video conferencing) platform. Online curriculum will be in a digestible video format through our Partners portal.

Training begins January 17 (2–3:30PM ET)	Self-paced training January 17 – February 7	Optional office hours Jan 20, Jan 27, Feb 3	Closing webinar February 7 (2–3:30PM ET)	Online testing February 7 – 10
+ Overview of product and customer messaging + Course introduction and review	+ Complete online curriculum series for OfficeSuite UC and SASE	+ Open bridge to discuss any topics	+ Review learning highlights + Open Q&A + Alumni Early Adopter / Insiders program overview	+ Complete testing and receive certification



Upon successful completion of each training module, partners will be provided with a certification certificate and a badge that can be displayed in an email signature or other forms of communication.

How do I enroll?

Click on the link below. After registering, you will receive a confirmation email containing information about joining the meeting.

Register now →



Cloud-enabled connectivity, communications and security—guaranteed.

Windstream Enterprise drives business transformation through the convergence of our proprietary software solutions and cloud-optimized network to help you unlock your client’s revenue and profitability potential. Our managed services streamline operations, enhance productivity and elevate your selling experience. Analysts certify Windstream Enterprise as a market leader for our product innovation, and our channel partners rely on our WE Connect Partners portal experience, seamless channel integration and competitive earning opportunities. Partners trust Windstream Enterprise as their single-source provider for a high-performance network and award-winning suite of connectivity, collaboration and security solutions—delivered by a team of technology experts whose mission is to ensure we win, together.