



# Your foundation for enterprise-wide collaboration

A fully managed Unified Communications as a Service (UCaaS) solution from Windstream Enterprise improves workplace productivity, enables employee mobility, and enriches the customer experience by seamlessly integrating with contact center applications.



Unite your employees with seamless communications solutions via any location or device



Boost your CX by enabling employees to be responsive and available anytime, anywhere



Provide the tools and mobile environment your tech-savvy employees require to succeed



Get agile, predictable XaaS solutions when and where needed, freeing your IT resources

## Transform colleague and customer interactions

Our extensive experience with Avaya enables us to deliver best-in-class solutions with a frictionless design, delivery and support experience. Together, we can help you deploy a solution that:

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Improves productivity by unifying instant messaging, chat, presence, mobility and conferencing for better visibility across platforms and a superior customer experience

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Integrates with popular third-party CRMs and applications, including MS Teams, Salesforce, Google Apps and more

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Allows for increased customization with a dedicated tenant architecture

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Serves large businesses with 500 to 40,000 users

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Provides subscription-based, per seat pricing models

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Extends enterprise communications to mobile workers using PCs, Macs, mobile phones and tablets

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Offers bring-your-own-network options\*

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Integrates with Avaya's highly customizable CCaaS applications, featuring omni-channel customer interactions

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*\*Discuss network options with Windstream Enterprise.*

1<sup>st</sup> Avaya cloud solution

30 Year partnership

1,000,000+ Avaya desktops deployed

## Protect your mission-critical applications with WINpod, powered by Windstream Enterprise + Avaya

WINpod offers unprecedented protection for cloud-based solutions by moving the primary data center to your site in a secure, Windstream Enterprise owned and controlled cabinet.

### Why Windstream Enterprise?

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Secure data centers on our network backbone

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Single point of contact project management with coordinated network and UCaaS deployment and testing

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End-to-end SLAs

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Smoothest cloud migration and investment protection path for premises-based contact center and UC deployments

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High reliability with geo-redundant deployments

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Comprehensive and secure solution when combined with SD-WAN and Managed Network Security (MNS)

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Cloud Core™ network architecture for optimal quality and performance of UC services over Windstream Enterprise data and Internet services

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Cloud-enabled connectivity, communications and security—guaranteed.

Windstream Enterprise drives business transformation through the convergence of our proprietary software solutions and cloud-optimized network to unlock our clients' revenue and profitability potential. Our managed services streamline operations, enhance productivity and elevate the experience of our clients and their end users while securing their critical data and brand reputation. Analysts certify Windstream Enterprise as a market leader for our product innovation, and clients rely on our unrivaled service guarantees and best-in-class management portal. Businesses trust Windstream Enterprise as their single-source for a high-performance network and award-winning suite of connectivity, collaboration and security solutions—delivered by a team of technology experts whose success is directly tied to our clients' complete satisfaction.

To learn more about UCaaS, visit [windstreamenterprise.com](https://windstreamenterprise.com)

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