



# Seamless cloud-based communications for the digital workplace

Improve employee productivity and collaboration, enable employee mobility, and enrich the customer experience with a Unified Communications as a Service (UCaaS) solution from Windstream Enterprise.

Select a UCaaS solution that aligns with your size and business needs.

	OfficeSuite UC®	UCaaS Powered by Avaya
Ideal business type	Small to enterprise with up to 20,000 users	Large enterprises with 500 to 40,000+ users
Industries	All	All
Instant messaging/chat	+	+
Presence	+	+
Mobility	+	+
Audio/web/video conferencing	+	+
CRM integration	+	+
Pay-as-you-go model	+	+
Geo-redundancy	+	+
Local survivability		+
Workforce management & optimization		+
AI-powered IVR		+
Deployment architecture	Multi-tenant	Dedicated instance per customer
Admin management	Simplified, centralized online admin management; employee self-service phone feature management reduces reliance on IT support	Single online tool enabling admins to simultaneously administer UCaaS endpoints; multi-instance architecture allows for customization
Optional contact center applications	Omnichannel contact center (supports interactions and analysis across all communications channels, including voice, chat and text)	Omnichannel (supports interactions and analysis across all communications channels, such as voice, chat, web RTC audio, email, SMS, co-browser and social)